Harney Docket No.: 5577-217

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

re: Brabson et al.

Application No.: 09/760,975

Filed: January 16, 2001

Group Art Unit: 2154 Examiner: Jinsong Hu

Confirmation No.: 4362

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR

PROVIDING TRANSACTIONAL QUALITY OF SERVICE

Date: October 21, 2004

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT **PURSUANT TO 37 C.F.R. §1.97(c)**

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(c), before final Office Action or Allowance, whichever is earlier.

The Commissioner is authorized to charge the \$180.00 petition fee set forth in 37 C.F.R. § 1.17(i) as required by 37 C.F.R. § 1.92(d)(3) to IBM Deposit Account No. 09-0461. The Commissioner also is authorized to charge any additional fee or credit any refund to IBM Deposit Account No. 09-0461.

Respectfully submitted,

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Substitute form 1449A/PTO		SPE	Complete if Known			
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INFORM	MATION DISCL	_OSURE/	ັຜ່	Filing Date	10-16-2001	
STATE	MENT BY APP	LICANT	OCT 2 5 2004	First Named Inventor	Brabson et al.	
1			001 2 0 300	Group Art Unit	2154	
(use as m	any sheets as ned	essary)		Examiner Name	Jinsong Hu	
Sheet	A1	of	ALENTA TRADE	Attorney Docket Number	5577-217	

		U	S. PATENTS	AND PATENT PUBLICATIONS	
Examiner Initials*	Cite No.	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document
		Number	Kind Code (if known)	Document	MM-DD-YYYY
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	3.	5,787,019		Knight et al.	07-28-1998
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FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No.	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document	Т
		Office	Number	Kind Code (if known)	Document	MM-DD-YYYY	
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OTHER NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	Т	
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Examiner Signature	Date Considered	